

UNOFFICIAL TRANSLATION

While every effort has been made to ensure the accuracy of this English translation of the original Japanese text, in the event of any discrepancies, the Japanese version shall take precedence.



June 25, 2025

Company name: Japan Post Holdings Co., Ltd.
Representative: NEGISHI Kazuyuki
Director and Representative Executive
Officer, President & CEO
(Code number: 6178, Prime Market of
the Tokyo Stock Exchange)
Contact: IR Office, Corporate Planning Division
(Phone: +81-3-3477-0206)

Execution of Administrative Dispositions relating to the Incidents of Unperformed Roll Calls

Japan Post Co., Ltd. (Head Office: Chiyoda-ku, Tokyo; President & CEO: SENDA Tetsuya) received a notification from the Ministry of Land, Infrastructure, Transport and Tourism (MLIT) on June 5, 2025, regarding a hearing related to the revocation of permission for its general motor truck transportation business. Japan Post Co., Ltd. decided to accept the administrative disposition and reported to MLIT on June 17, 2025.

(Related disclosure: “Administrative Disposition and Response relating to Unperformed Roll Calls –Japan Post Co.,” June 17, 2025.)

(https://www.post.japanpost.jp/notification/pressrelease/2025/00_honsha/0617_02.html) [in Japanese]

Japan Post Co., Ltd. received administrative dispositions from MLIT to revoke the permission for its general motor truck transportation and to ensure an order to safety of transportation under the Motor Truck Transportation Business Act today.

Furthermore, Japan Post Co., Ltd. submitted a report to the Ministry of Internal Affairs and Communications (MIC) concerning unperformed roll calls, as requested on April 23, 2025. It also received further supervisory instructions, including directives to ensure the provision of universal postal services, to safeguard customer convenience, and to steadily implement recurrence prevention measures.

(Related disclosure: “Execution of Administrative Dispositions Relating to the Incidents of Unperformed Roll Calls–Japan Post Co.,” June 25, 2025

(https://www.post.japanpost.jp/notification/pressrelease/2025/00_honsha/0625_02.html) [in Japanese]

By the execution of administrative dispositions, Japan Post Co., Ltd. is unable to use vehicles of one ton or over from June 26, 2025. (Approximately 2,500 such vehicles are used at approximately 330 post offices nationwide.) However, after receiving a notification regarding a

hearing on June 5, 2025, taking into consideration of these administrative dispositions, it has already coordinating the transition of its operations, accomplished primarily through business consignment to other transport companies as well as through the use of its light four-wheel vehicles (approximately 32,000 vehicles) with conducting roll calls properly as a fundamental premise.

With the cooperation of other transportation companies, Japan Post Co., Ltd. has completed the transition such as business consignment and switching to light four-wheel vehicles at this time. Accordingly, it will continue to provide mail and parcel services (such as Yu-Pack) without inconveniencing customers.

We take these administrative dispositions very seriously. Japan Post Co., Ltd. will strive wholeheartedly to regain the trust of all our stakeholders by conducting roll calls properly and reinforcing measures to ensure the safety of its transportation, drivers and customers, as a transportation business operator.

The impact of this matter on the financial results continues to be under review. We will promptly notify the public if any matters arise that should be disclosed relating to this impact.