Appendix : Japan Post Co. Data Supplement

May 15, 2024

1. Japan Post Co. (Consolidated)

(Billions of yen)

| | For the fiscal year ended March 31, 2022 | For the fiscal year ended March 31, 2023 | Year-on-year change | For the three month period from January to March, 2023 | For the three month period from January to March, 2024 | Year-on-year change | For the fiscal year ended March 31, 2023 | For the fiscal year ended March 31, 2024 | Year-on-year change |
|---|--|--|------------------------|---|---|------------------------|--|--|------------------------|
| Operating income | 3,656.9 | 3,451.5 | (205.3) | 816.4 | 828.8 | +12.3 | 3,451.5 | 3,323.7 | (127.7) |
| Postal service business income | 2,021.9 | 2,040.9 | +19.0 | 500.0 | 489.5 | (10.5) | 2,040.9 | 1,960.3 | (80.5) |
| Commissions for banking business consignment | 354.3 | 340.0 | (14.3) | 80.4 | 73.6 | (6.7) | 340.0 | 316.1 | (23.9) |
| Commissions for life insurance business consignment | 190.2 | 134.8 | (55.4) | 32.1 | 32.6 | +0.4 | 134.8 | 125.6 | (9.2) |
| Funds to maintain post office network | 290.9 | 280.8 | (10.1) | 70.2 | 75.0 | +4.8 | 280.8 | 300.0 | +19.2 |
| International logistics business income | 687.2 | 538.8 | (148.3) | 108.9 | 115.3 | +6.4 | 538.8 | 448.2 | (90.6) |
| Other operating income | 112.0 | 115.9 | +3.8 | 24.7 | 42.6 | +17.9 | 115.9 | 173.3 | +57.4 |
| Operating expenses | 3,508.6 | 3,367.7 | (140.9) | 839.8 | 851.2 | +11.3 | 3,367.7 | 3,317.3 | (50.3) |
| Personnel expenses | 2,217.8 | 2,126.8 | (90.9) | 549.7 | 533.4 | (16.2) | 2,126.8 | 2,108.0 | (18.8) |
| Other expenses | 1,290.7 | 1,240.8 | (49.9) | 290.1 | 317.7 | +27.6 | 1,240.8 | 1,209.3 | (31.5) |
| Net operating income (loss) | 148.2 | 83.8 | (64.4) | (23.4) | (22.3) | +1.0 | 83.8 | 6.3 | (77.4) |
| Non-operating income | 6.1 | 9.7 | +3.6 | 2.5 | 3.8 | +1.3 | 9.7 | 7.7 | (2.0) |
| Non-operating expenses | 10.8 | 13.9 | +3.0 | 3.6 | 3.1 | (0.5) | 13.9 | 11.9 | (1.9) |
| Net ordinary income (loss) | 143.5 | 79.6 | (63.9) | (24.4) | (21.6) | +2.8 | 79.6 | 2.1 | (77.4) |
| Extraordinary gains | 16.7 | 16.3 | (0.3) | 9.2 | 7.6 | (1.5) | 16.3 | 18.6 | +2.3 |
| Extraordinary losses | 24.5 | 8.8 | (15.6) | 6.1 | 2.3 | (3.8) | 8.8 | 5.7 | (3.1) |
| Income before income (loss) taxes | 135.7 | 87.0 | (48.6) | (21.4) | (16.3) | +5.1 | 87.0 | 15.1 | (71.9) |
| Total income taxes | 43.3 | 26.2 | (17.1) | 8.8 | 0.8 | (8.0) | 26.2 | 7.8 | (18.3) |
| Net income | 92.3 | 60.8 | (31.4) | (30.3) | (17.1) | +13.1 | 60.8 | 7.2 | (53.6) |
| Net income (loss) attributable to non-controlling interests | (0.9) | (1.1) | (0.2) | (0.5) | 0.3 | +0.8 | (1.1) | 0.0 | +1.2 |
| Net income (loss) attributable to Japan Post Co. | 93.2 | 62.0 | (31.1) | (29.8) | (17.5) | +12.2 | 62.0 | 7.2 | (54.8) |
| | | | | | | | | | |

Notes: (1)Sums of figures may not match totals due to rounding down.

2. Postal and Domestic Logistics Business

(Billions of yen)

| Operating income Operating expenses Operating | 2. Postal and Domestic Logistics busin | 1000 | | | | | | | (51111 | one or you |
|--|---|------------|------------|--------|------------------------------|------------------------------|--------|------------|------------|------------------------|
| Operating expenses 1,938.9 2,023.4 +84.4 515.9 523.8 +7.8 2,023.4 2,044.1 +2 Personnel expenses 1,221.2 1,262.7 +41.4 328.3 323.4 (4.8) 1,262.7 1,269.1 + Salaries and allowances, etc. 1,014.2 1,048.2 +33.9 273.1 267.6 (5.5) 1,048.2 1,049.5 + Retirement benefit expenses 43.4 45.9 +2.5 11.5 11.9 +0.4 45.9 47.4 + Legal welfare expenses 163.5 168.4 +4.9 43.6 43.8 +0.2 168.4 172.1 + Other expenses 717.6 760.7 +43.0 187.6 200.3 +12.6 760.7 775.0 +1 Postal service business consignment expenses 198.6 197.2 (1.3) 48.2 47.1 (1.1) 197.2 192.0 (6 Depreciation and amortization 70.8 67.4 (3.3) 16.8 18.7 + | | year ended | year ended | | month period from January to | month period from January to | • | year ended | year ended | Year-on-year change |
| Personnel expenses 1,221.2 1,262.7 +41.4 328.3 323.4 (4.8) 1,262.7 1,269.1 + Salaries and allowances, etc. 1,014.2 1,048.2 +33.9 273.1 267.6 (5.5) 1,048.2 1,049.5 + Retirement benefit expenses 43.4 45.9 +2.5 11.5 11.9 +0.4 45.9 47.4 + Legal welfare expenses 163.5 168.4 +4.9 43.6 43.8 +0.2 168.4 172.1 + Other expenses 717.6 760.7 +43.0 187.6 200.3 +12.6 760.7 775.0 +1 Postal service business consignment expenses 198.6 197.2 (1.3) 48.2 47.1 (1.1) 197.2 192.0 (5.4) 19.5 19.5 19.5 19.5 19.5 19.5 19.5 19.5 | Operating income | 2,041.2 | 2,056.4 | +15.2 | 503.4 | 492.9 | (10.4) | 2,056.4 | 1,975.5 | (80.8) |
| Salaries and allowances, etc. 1,014.2 1,048.2 +33.9 273.1 267.6 (5.5) 1,048.2 1,049.5 + Retirement benefit expenses 43.4 45.9 +2.5 11.5 11.9 +0.4 45.9 47.4 + Legal welfare expenses 163.5 168.4 +4.9 43.6 43.8 +0.2 168.4 172.1 + Other expenses 717.6 760.7 +43.0 187.6 200.3 +12.6 760.7 775.0 +1 Postal service business consignment expenses 198.6 197.2 (1.3) 48.2 47.1 (1.1) 197.2 192.0 (6 Depreciation and amortization 70.8 67.4 (3.3) 16.8 18.7 +1.8 67.4 68.7 + Taxes and dues 27.8 27.6 (0.2) 6.7 6.6 (0.0) 27.6 26.9 (0 Collection, transport and delivery outsourcing expenses 220.7 244.6 +23.8 58.1 62.7 +4.6 244.6 258.5 +1 Miscellaneous expenses 199 | Operating expenses | 1,938.9 | 2,023.4 | +84.4 | 515.9 | 523.8 | +7.8 | 2,023.4 | 2,044.1 | +20.7 |
| Retirement benefit expenses 43.4 45.9 +2.5 11.5 11.9 +0.4 45.9 47.4 + Legal welfare expenses 163.5 168.4 +4.9 43.6 43.8 +0.2 168.4 172.1 + Other expenses 717.6 760.7 +43.0 187.6 200.3 +12.6 760.7 775.0 +1 Postal service business consignment expenses 198.6 197.2 (1.3) 48.2 47.1 (1.1) 197.2 192.0 (6 197.2 199.0 1 | Personnel expenses | 1,221.2 | 1,262.7 | +41.4 | 328.3 | 323.4 | (4.8) | 1,262.7 | 1,269.1 | +6.4 |
| Legal welfare expenses 163.5 168.4 +4.9 43.6 43.8 +0.2 168.4 172.1 + Other expenses 717.6 760.7 +43.0 187.6 200.3 +12.6 760.7 775.0 +1 Postal service business consignment expenses 198.6 197.2 (1.3) 48.2 47.1 (1.1) 197.2 192.0 (6 Depreciation and amortization 70.8 67.4 (3.3) 16.8 18.7 +1.8 67.4 68.7 + Taxes and dues 27.8 27.6 (0.2) 6.7 6.6 (0.0) 27.6 26.9 (0 Collection, transport and delivery outsourcing expenses 220.7 244.6 +23.8 58.1 62.7 +4.6 244.6 258.5 +1 Miscellaneous expenses 199.5 223.7 +24.1 57.7 65.0 +7.3 223.7 228.7 + | Salaries and allowances, etc. | 1,014.2 | 1,048.2 | +33.9 | 273.1 | 267.6 | (5.5) | 1,048.2 | 1,049.5 | +1.3 |
| Other expenses 717.6 760.7 +43.0 187.6 200.3 +12.6 760.7 775.0 +1 Postal service business consignment expenses 198.6 197.2 (1.3) 48.2 47.1 (1.1) 197.2 192.0 (6 Depreciation and amortization 70.8 67.4 (3.3) 16.8 18.7 +1.8 67.4 68.7 + Taxes and dues 27.8 27.6 (0.2) 6.7 6.6 (0.0) 27.6 26.9 (0 Collection, transport and delivery outsourcing expenses 220.7 244.6 +23.8 58.1 62.7 +4.6 244.6 258.5 +1 Miscellaneous expenses 199.5 223.7 +24.1 57.7 65.0 +7.3 223.7 228.7 + | Retirement benefit expenses | 43.4 | 45.9 | +2.5 | 11.5 | 11.9 | +0.4 | 45.9 | 47.4 | +1.4 |
| Postal service business consignment expenses 198.6 197.2 (1.3) 48.2 47.1 (1.1) 197.2 192.0 (6 Depreciation and amortization 70.8 67.4 (3.3) 16.8 18.7 +1.8 67.4 68.7 + Taxes and dues 27.8 27.6 (0.2) 6.7 6.6 (0.0) 27.6 26.9 (0.0) Collection, transport and delivery outsourcing expenses 220.7 244.6 +23.8 58.1 62.7 +4.6 244.6 258.5 +1 Miscellaneous expenses 199.5 223.7 +24.1 57.7 65.0 +7.3 223.7 228.7 + | Legal welfare expenses | 163.5 | 168.4 | +4.9 | 43.6 | 43.8 | +0.2 | 168.4 | 172.1 | +3.6 |
| Depreciation and amortization 70.8 67.4 (3.3) 16.8 18.7 +1.8 67.4 68.7 + Taxes and dues 27.8 27.6 (0.2) 6.7 6.6 (0.0) 27.6 26.9 (0.2) Collection, transport and delivery outsourcing expenses 220.7 244.6 +23.8 58.1 62.7 +4.6 244.6 258.5 +1 Miscellaneous expenses 199.5 223.7 +24.1 57.7 65.0 +7.3 223.7 228.7 + | Other expenses | 717.6 | 760.7 | +43.0 | 187.6 | 200.3 | +12.6 | 760.7 | 775.0 | +14.3 |
| Taxes and dues 27.8 27.6 (0.2) 6.7 6.6 (0.0) 27.6 26.9 (0.2) Collection, transport and delivery outsourcing expenses 220.7 244.6 +23.8 58.1 62.7 +4.6 244.6 258.5 +1 Miscellaneous expenses 199.5 223.7 +24.1 57.7 65.0 +7.3 223.7 228.7 + | Postal service business consignment expenses | 198.6 | 197.2 | (1.3) | 48.2 | 47.1 | (1.1) | 197.2 | 192.0 | (5.2) |
| Collection, transport and delivery outsourcing expenses 220.7 244.6 +23.8 58.1 62.7 +4.6 244.6 258.5 +1 Miscellaneous expenses 199.5 223.7 +24.1 57.7 65.0 +7.3 223.7 228.7 + | Depreciation and amortization | 70.8 | 67.4 | (3.3) | 16.8 | 18.7 | +1.8 | 67.4 | 68.7 | +1.3 |
| Miscellaneous expenses 199.5 223.7 +24.1 57.7 65.0 +7.3 223.7 228.7 + | Taxes and dues | 27.8 | 27.6 | (0.2) | 6.7 | 6.6 | (0.0) | 27.6 | 26.9 | (0.7) |
| | Collection, transport and delivery outsourcing expenses | 220.7 | 244.6 | +23.8 | 58.1 | 62.7 | +4.6 | 244.6 | 258.5 | +13.9 |
| 11 () () () () () () () () () (| Miscellaneous expenses | 199.5 | 223.7 | +24.1 | 57.7 | 65.0 | +7.3 | 223.7 | 228.7 | +4.9 |
| Net operating income (loss) 102.2 33.0 (69.2) (12.5) (30.8) (18.2) 33.0 (68.6) (10.5) | Net operating income (loss) | 102.2 | 33.0 | (69.2) | (12.5) | (30.8) | (18.2) | 33.0 | (68.6) | (101.6) |

Notes (1) Sums of figures may not match totals due to rounding down.

⁽²⁾ From the fiscal year ended March31, 2024, JP Logistics Group Co., Ltd. and JP Logistics Co., Ltd., which were previously included in the "International Logistics Business," have been reclassified as part of the "Postal and Domestic Logistics Business," and the figures for the same period of the previous fiscal year have been adjusted accordingly.



⁽²⁾ From the fiscal year ended March31, 2024, JP Logistics Group Co., Ltd. and JP Logistics Co., Ltd., which were previously included in the "International Logistics Business," have been reclassified as part of the "Postal and Domestic Logistics Business," and the figures for the same period of the previous fiscal year have been adjusted accordingly.

3. Post Office Business (Billions of yen)

| | For the fiscal year ended March 31, 2022 | For the fiscal year ended March 31, 2023 | Year-on-year change | For the three months period from January to March, 2023 | For the three months period from January to March, 2024 | Year-on-year change | For the fiscal year ended March 31, 2023 | For the fiscal year ended March 31, 2024 | Year-on-year change |
|---|--|--|------------------------|--|--|------------------------|--|--|------------------------|
| Operating income | 1,151.7 | 1,074.0 | (77.7) | 257.8 | 273.1 | + 15.3 | 1,074.0 | 1,112.9 | + 38.8 |
| Postal service commissions | 198.6 | 197.2 | (1.3) | 48.2 | 47.1 | (1.1) | 197.2 | 192.0 | (5.2) |
| Banking commissions | 354.3 | 340.0 | (14.3) | 80.4 | 73.6 | (6.7) | 340.0 | 316.1 | (23.9) |
| Insurance commissions | 190.2 | 134.8 | (55.4) | 32.1 | 32.6 | + 0.4 | 134.8 | 125.6 | (9.2) |
| Funds to maintain post office network | 290.9 | 280.8 | (10.1) | 70.2 | 75.0 | + 4.8 | 280.8 | 300.0 | + 19.2 |
| Other operating income | 117.5 | 121.0 | + 3.5 | 26.8 | 44.7 | + 17.9 | 121.0 | 179.1 | + 58.0 |
| Merchandising business | 38.0 | 36.9 | (1.0) | 4.9 | 5.6 | + 0.7 | 36.9 | 37.1 | + 0.1 |
| Real estate business | 33.2 | 29.3 | (3.8) | 7.5 | 24.0 | + 16.5 | 29.3 | 85.8 | + 56.4 |
| Third-party financial product agency services | 7.5 | 7.5 | (0.0) | 1.7 | 1.9 | + 0.2 | 7.5 | 7.8 | + 0.3 |
| Miscellaneous income | 38.6 | 47.2 | + 8.5 | 12.6 | 13.0 | + 0.3 | 47.2 | 48.3 | + 1.1 |
| Operating expenses | 1,127.2 | 1,024.7 | (102.4) | 266.0 | 266.2 | + 0.2 | 1,024.7 | 1,039.9 | + 15.2 |
| Personnel expenses | 833.0 | 733.5 | (99.5) | 189.2 | 177.4 | (11.7) | 733.5 | 712.4 | (21.0) |
| Salaries and allowances, etc. | 679.1 | 600.4 | (78.7) | 154.8 | 145.1 | (9.6) | 600.4 | 582.4 | (17.9) |
| Retirement benefit expenses | 45.8 | 36.6 | (9.1) | 9.1 | 8.5 | (0.6) | 36.6 | 34.2 | (2.3) |
| Legal welfare expenses | 108.1 | 96.4 | (11.6) | 25.2 | 23.8 | (1.3) | 96.4 | 95.6 | (0.7) |
| Other expenses | 294.1 | 291.2 | (2.9) | 76.7 | 88.7 | + 11.9 | 291.2 | 327.5 | + 36.3 |
| Depreciation and amortization | 36.8 | 35.6 | (1.2) | 8.9 | 10.0 | + 1.0 | 35.6 | 38.1 | + 2.4 |
| Taxes and dues | 20.3 | 20.2 | (0.1) | 4.8 | 7.0 | + 2.1 | 20.2 | 22.7 | + 2.5 |
| Miscellaneous expenses | 236.9 | 235.3 | (1.6) | 62.9 | 71.7 | + 8.7 | 235.3 | 266.6 | + 31.3 |
| Net operating income (loss) | 24.5 | 49.3 | + 24.7 | (8.2) | 6.8 | + 15.1 | 49.3 | 72.9 | + 23.6 |

Notes: Sums of figures may not match totals due to rounding down.

4. International Logistics Business

(Millions of Australian dollars)

| | For the fiscal year ended March 31, 2022 | For the fiscal year ended March 31, 2023 | Year-on-year ended | For the three month period from January to March, 2023 | For the three month period from January to March, 2024 | Year-on-year ended | For the fiscal year ended March 31, 2023 | For the fiscal year ended March 31, 2024 | Year-on-year ended |
|------------------------------------|--|--|-----------------------|---|---|-----------------------|--|--|-----------------------|
| Operating income | 8,279 | 5,819 | (2,460) | 1,209 | 1,182 | (27) | 5,819 | 4,719 | (1,099) |
| Global Express | 1,194 | - | (1,194) | - | - | | - | - | |
| Global Forwarding | 3,038 | 2,301 | (736) | 315 | 340 | + 25 | 2,301 | 1,295 | (1,006) |
| Global Logistics | 3,324 | 3,510 | + 185 | 892 | 840 | (52) | 3,510 | 3,417 | (92) |
| Corporate | 721 | 7 | (714) | 1 | 1 | (0) | 7 | 7 | + 0 |
| Net Operating income (loss) (EBIT) | 346 | 113 | (233) | (0) | 42 | + 43 | 113 | 100 | (12) |
| Global Express | (19) | - | + 19 | - | - | - | - | - | - |
| Global Forwarding | 212 | 93 | (119) | (11) | (1) | + 10 | 93 | (10) | (104) |
| Global Logistics | 136 | 100 | (35) | 30 | 51 | + 21 | 100 | 151 | + 50 |
| Corporate | 17 | (80) | (97) | (18) | (7) | + 11 | (80) | (39) | + 41 |

Notes: (1) Sums of figures may not match totals due to rounding down.

- (2) Due to inter-segment reclassification of some businesses in the fiscal year ending March 31, 2023 and the year ended March 31, 2022, figures for each period have been reclassified (the total amounts for each period remain unchanged).
- (3) From the fiscal year ended March 31, 2024, JP Logistics Group Co., Ltd. and JP Logistics Co., Ltd., which were previously included in the "International Logistics Business," have been reclassified as part of the "Postal and Domestic Logistics Business," and the figures for the same period of the previous fiscal year have been adjusted accordingly.
- (4) Net operating income (EBIT) for the Global Express business for the fiscal year ended March 31, 2022 and the three month period from Apr. to Jun. 2021 includes amounts of depreciation and amortization that are disregarded under IFRS (these are offset under the Corporate segment).
- (5) The business transfer of the Global Express business was completed on August 31, 2021.



5. Volumes of Items Handled (thousands of items)

| | For the fiscal year ended March 31,2022 | For the fiscal year ended March 31,2023 | Year-on-year change | For the three month period from January to March 2023 | For the three month period from January to March 2024 | Year-on-year change | For the fiscal year ended March 31, 2023 | For the fiscal year ended March 31, 2024 | Year-on-year change |
|---------------------------------|---|---|------------------------|--|--|------------------------|---|---|------------------------|
| Total | 19,192,732 | 18,538,319 | (654,413) | 4,204,704 | 4,049,433 | (155,271) | 18,538,319 | 17,460,836 | (1,077,484) |
| Mail | 14,857,863 | 14,445,101 | (412,762) | 3,183,228 | 3,007,377 | (175,851) | 14,445,101 | 13,577,689 | (867,412) |
| Domestic mail | 14,833,119 | 14,423,155 | (409,964) | 3,177,541 | 3,001,802 | (175,740) | 14,423,155 | 13,554,657 | (868,499) |
| Standard mail | 14,329,819 | 13,870,967 | (458,852) | 3,043,021 | 2,868,000 | (175,021) | 13,870,967 | 13,029,436 | (841,531) |
| First-class | 7,675,104 | 7,532,007 | (143,097) | 1,719,531 | 1,619,174 | (100,357) | 7,532,007 | 7,084,854 | (447,153) |
| Second-class | 5,049,532 | 4,936,378 | (113,155) | 1,263,487 | 1,207,843 | (55,644) | 4,936,378 | 4,776,053 | (160,324) |
| Third-class | 173,491 | 163,434 | (10,057) | 38,704 | 36,447 | (2,257) | 163,434 | 152,020 | (11,414) |
| Fourth-class | 16,634 | 15,261 | (1,373) | 3,477 | 3,103 | (374) | 15,261 | 13,301 | (1,960) |
| New Year's postcards | 1,367,774 | 1,170,803 | (196,971) | | | | 1,170,803 | 970,486 | (200,317) |
| Election mail | 47,284 | 53,084 | + 5,801 | 17,823 | 1,433 | (16,389) | 53,084 | 32,721 | (20,363) |
| Special mail | 503,300 | 552,188 | + 48,888 | 134,520 | 133,801 | (719) | 552,188 | 525,220 | (26,968) |
| International mail (dispatched) | 24,743 | 21,946 | (2,798) | 5,687 | 5,576 | (111) | 21,946 | 23,032 | + 1,086 |
| Letters | 13,324 | 11,877 | (1,447) | 3,025 | 3,174 | + 149 | 11,877 | 13,141 | + 1,264 |
| Packages | 2,849 | 2,062 | (787) | 547 | 583 | + 37 | 2,062 | 2,294 | + 232 |
| EMS | 8,570 | 8,007 | (563) | 2,115 | 1,818 | (297) | 8,007 | 7,598 | (409) |
| Domestic parcel | 4,334,870 | 4,093,218 | (241,652) | 1,021,476 | 1,042,056 | + 20,580 | 4,093,218 | 3,883,147 | (210,071) |
| Yu-Pack | 988,575 | 980,317 | (8,258) | 233,472 | 247,277 | + 13,806 | 980,317 | 1,009,665 | + 29,348 |
| Yu-Packet | 420,125 | 425,943 | + 5,818 | 107,712 | 120,497 | + 12,785 | 425,943 | 462,644 | + 36,701 |
| Yu-Mail | 3,346,295 | 3,112,902 | (233,394) | 788,005 | 794,779 | + 6,774 | 3,112,902 | 2,873,482 | (239,419) |

Notes: (1) Since figures are rounded, sums of individual items may not match totals.

(Reference) Domestic parcel unit price

(yen)

| | For the fiscal years ended March. 31, 2023 | For the fiscal years ended March. 31, 2024 | Year-on-year change |
|-----------|--|--|------------------------|
| Yu-Pack | 638 | 640 | + 2 |
| Yu-Packet | 178 | 175 | (3) |
| Yu-Mail | 65 | 66 | + 1 |

Notes: Figures are rounded to the nearest unit.



⁽²⁾ Election mail consists of standard size postcards as provided for in Article 142 of the Public Offices Election Act.