



Financial Highlights for the Nine Months Ended December 31, 2021

February 14, 2022



JAPAN POST HOLDINGS

Results of Operations for the Nine Months Ended December 31, 2021 (Billions of yen)					
	Japan Post Holdings (Consolidated)	Japan Post Co. (Consolidated)	Japan Post Bank (Consolidated)	Japan Post Insurance (Consolidated)	
Ordinary income	8,512.9	2,761.7	1,555.6	4,821.0	
Year-on-year (for the nine months ended	(187.5)	(146.8)	+ 241.9	(306.2)	
December 31, 2020) Change	(2.2)%	(5.0)%	+ 18.4%	(6.0)%	
Net ordinary income	776.2	113.7	394.5	270.0	
Year-on-year (for the nine months ended	+ 67.4	(1.9)	+ 80.6	+ 9.2	
December 31, 2020) Change	+ 9.5%	(1.7)%	+ 25.6%	+ 3.5%	
Net income	403.4	85.1	287.6	119.5	
Year-on-year (for the nine months ended	+ 13.4	+ 4.3	+ 61.2	(9.4)	
December 31, 2020) Change	+ 3.4%	+ 5.4%	+ 27.0%	(7.4)%	

Forecast for the Fiscal Year Ending March 31, 2022 (Announced in November 2021)

Net ordinary income	920.0	135.0	485.0	290.0
[percentage achievement]	[84.4%]	[84.2%]	[81.3%]	[93.1%]
Net income	480.0	80.0	350.0	118.0
[percentage achievement]	[84.1%]	[106.4%]	[82.1%]	[101.3%]

Notes: 1. Figures less than ¥0.1 billion are rounded down. The figures of Japan Post Holdings (consolidated) and the combined figures of each subsidiary do not correspond because of other consolidated accounting procedures, etc.

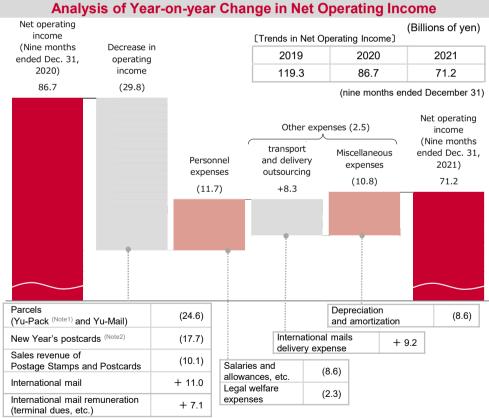
2. The amount of ordinary profit on the consolidated statements of income of Japan Post Insurance has been used for net ordinary income of Japan Post Insurance.

3. The amounts of net income attributable to Japan Post Holdings, net income attributable to Japan Post Co., net income attributable to Japan Post Bank and net income attributable to Japan Post Insurance have been used for net income of Japan Post Holdings (consolidated), Japan Post Co. (consolidated), Japan Post Bank (consolidated) and Japan Post Insurance (consolidated), respectively.



Japan Post Co. (Consolidated) [Postal and Domestic Logistics Business]: JAPAN POST HOLDINGS **Financial Results**

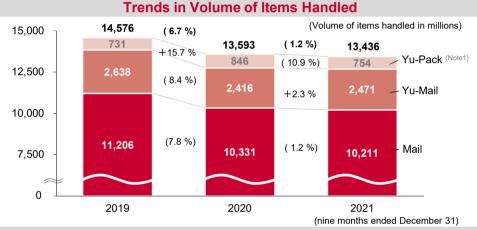
- The volume of items handled decreased by 1.2% in total year-on-year. Mail decreased by 1.2% and Yu-Mail increased by 2.3%. On the other hand. Yu-Pack (Note 1) decreased by 10.9% vear-on-vear (including a decline of 18.2% in Yu-Packet), due mainly to a reactionary decline following the increase in stay-at-home consumption in the previous fiscal year.
- Operating income decreased by ¥29.8 billion year-on-year (a decrease of 1.9% year-on-year), with a decrease in income from parcels due to a decline in Yu-Pack (Note 1) volumes as well as a decrease in income from New Year's postcards (Note 2), despite an increase in income from factors such as the resumption of international mail service.
- Net operating income decreased by ¥15.5 billion vear-on-vear (a decrease of 17.9% vear-on-vear), although operating expenses also decreased, mainly due to cost control initiatives.



Notes: 1. Yu-Pack includes Yu-Packet.

2. Pursuant to the application of a new Accounting Standard for Revenue Recognition, income from New Year's postcards was changed from being recognized on an underwriting basis to being recognized over a certain period of time until delivery is completed (¥9.0 billion was deferred in the fourth guarter)





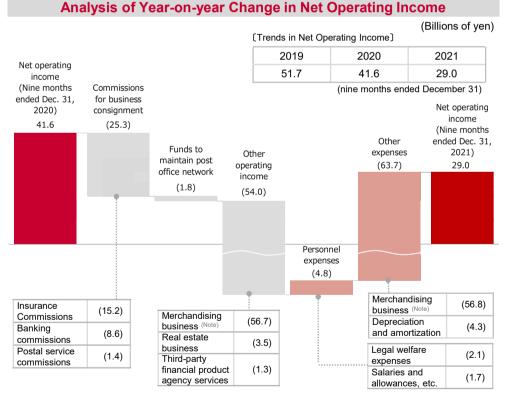
Results of Operations for the Nine Months Ended December 31, 2021

			(Billions of yen)
	For the nine months ended Dec. 31, 2021	For the nine months ended Dec. 31, 2020	Year-on-year change
Operating income	1,523.4	1,553.3	(29.8)
Operating expenses	1,452.1	1,466.5	(14.3)
Personnel expenses	914.9	926.7	(11.7)
Other expenses	537.2	539.7	(2.5)
Net operating income	71.2	86.7	(15.5)

Japan Post Co. (Consolidated) [Post Office Business]: **Financial Results**

Operating income decreased by ¥81.1 billion year-on-year (a decrease of 8.5% year-on-year), with a decline in income from the merchandising business due to the impact of the application of a new Accounting Standard for Revenue Recognition (Note) and the absence of the income from real estate sales recorded in the previous year, as well as a continuing decrease in insurance commissions and banking commissions.

Net operating income decreased by ¥12.5 billion year-on-year (a decrease of 30.3% year-on-year), although operating expenses also decreased mainly due to a decrease in other expenses in the merchandising business corresponding to the decrease in operating income.(Note)



Note: Pursuant to the application of a new Accounting Standard for Revenue Recognition, the amount of income recognized for certain transactions in the Merchandising business, etc. has changed from a gross amount to a net amount (resulting in a reduction of ¥50.4 billion).

Trends in the Earnings Structure (Billions of ven) 1,004.7 (50.1) 954.5 1.000.0 (81.1)Other operating income 873.3 153.2 Of which: (8.2) 145.0 (54.0)Merchandising 90.9 800.0 147.4 32.8 business (Note + 4.1151.5 (1.4) 150.1 Real estate business 25.9 600.0 Third-party 281.8 (2.5)279.2 financial product (8.6)270.5 agency services 59 400.0 Postal service 200.7 (42.0) 158.6 (15.2)commissions 143.4 Banking commissions 200.0 Insurance commissions (1.3) 221.4 220.0 (1.8)218.2 Funds to maintain post office network 0.0 2019 2021 2020 (nine months ended December 31)

Results of Operations for the Nine Months Ended December 31, 2021

				(Billions of yen)
		For the nine months ended Dec. 31, 2021	For the nine months ended Dec. 31, 2020	Year-on-year change
0	perating income	873.3	954.5	(81.1)
0	perating expenses	844.3	912.9	(68.5)
	Personnel expenses	626.1	630.9	(4.8)
	Other expenses	218.2	282.0	(63.7)
N	et operating income	29.0	41.6	(12.5)

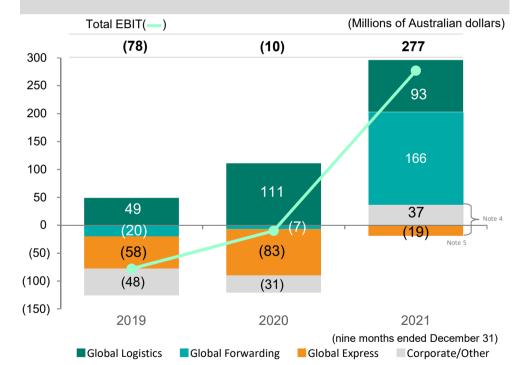


JAPAN POST HOLDINGS

Japan Post Co. (Consolidated) [International Logistics Business]: Financial Results

JAPAN POST HOLDINGS

- Operating income decreased by A\$1,180 million year-on-year (a decrease of 15.5% year-on-year), due mainly to a decrease in large-scale handling related to COVID-19 by the Global Logistics business and a substantial reduction in income due to the transfer of the Global Express business, despite a continuing increase in the Global Forwarding business due to greater cargo demand.
- Operating expenses also decreased significantly, due mainly to a decline in other expenses corresponding to the decrease in operating income in the Global Logistics business and the reduction in expenses related to the Global Express business, despite an increase in expenses corresponding to the increase in operating income in the Global Forwarding business. Net operating income (EBIT) returned to profit, increasing by A\$287 million year-on-year.



Trends in Net Operating Income (Loss) (EBIT)

Results of Operations for the Nine Months Ended December 31, 2021

(Millions of Australian dollar [Billions of ye				
		For the nine months ended Dec. 31, 2021	For the nine months ended Dec. 31, 2020	Year-on-year change
Operating income (revenue)		6,412 [530.3]	7,593 [564.1]	(1,180) [(33.8)]
Operating expenses		6,135 [507.3]	7,603 [564.9]	(1,468) [(57.5)]
	Personnel expenses	1,558 [128.8]	1,944 [144.5]	(386) [(15.6)]
	Other expenses	4,576 [378.5]	5,658 [420.4]	(1,081) [(41.9)]
	operating ome (loss) IT)	277 [22.9]	(10) [(0.7)]	+ 287 [+ 23.7]

Notes: 1. Operating income (revenue), operating expenses and net operating income (loss) (EBIT) are the total amount of Toll, JP Toll Logistics and Toll Express Japan, respectively.

2. Figures for each fiscal years in the above graph have been reclassified due to a partial reclassification of businesses between segments for the fiscal years ended/ending March 31, 2022 and 2021(total amounts are unchanged).

Figures in square brackets are presented in billions of yen (Average exchange rate for the nine months ended December 31, 2021: ¥82.70 to A\$1.00 and for the nine months ended December 31, 2020: ¥74.30 to A\$1.00).
Depreciation and amortization that have been suspended based on IFRS are recorded in net operating income (loss) (EBIT) for the Global Express business for the nine months ended December 31, 2021 (the effect of this is offset through Corporate/Other).

5. Income (loss) for the Global Express business only includes the period up to August 2021, due to the completion of the business transfer on August 31, 2021.

(Billions of ven)

Operating income decreased by ¥145.1 billion year-on-year (a decrease of 5.0% year-on-year, including an increase of ¥59.1 billion attributable to the effect of exchange rate fluctuations).

(Billions of ven)

Net operating income decreased slightly, by ¥1.0 billion year-on-year (a decrease of 0.9% year-on-year) to ¥119.4 billion, mainly due to a decrease in net operating income in the postal and domestic logistics business and the post office business, despite an increase in net operating income in the international logistics business. Net ordinary income also decreased slightly. Net income increased by ¥4.3 billion (an increase of 5.4%) to ¥85.1 billion due to a decrease in income taxes.

Analysis of Year-on-year Change in Net Income (Loss)

Results of Operations for the Nine Months Ended December 31, 2021

(Trends in Net	Operating Incom	e]	(Tr	ends in Net Income]	(Billions of yen
2019	2020	2021		2019	2020	2021
161.7	120.4	119.4		135.9	80.7	85.1
	(nine months e	nded December	⁻ 31)	(nine m	onths ended D	ecember 31)
Net income	Net operating income from postal and		Net operating	- -	Income taxes, etc.	Net income (Nine months ended Dec. 31, 2021)
(Nine months ended Dec. 31,	domestic logistics		income from	Other income	(12.3)	85.1
2020)	business		internationa logistics	l (expenses) Extraordinary		
80.7	(15.5)		business	gains(losses)		
		Net operating	+23.7	(3.5)		
		income from post office business (12.5)				

	(Billions of yen)			
		For the nine months ended Dec. 31, 2021	For the nine months ended Dec. 31, 2020	Year-on-year change
Ope	erating income	2,758.4	2,903.5	(145.1)
Ope	erating expenses	2,639.0	2,783.0	(144.0)
	Personnel expenses	1,669.9	1,702.2	(32.2)
	Other expenses	969.0	1,080.8	(111.8)
Net	operating income	119.4	120.4	(1.0)
Net	ordinary income	113.7	115.6	(1.9)
Extraordinary gains (losses)		(7.6)	(4.8)	(2.7)
Income before income taxes		106.0	110.7	(4.6)
Net	income (loss)	85.1	80.7	+ 4.3

JAPAN POST HOLDINGS

Consolidated Results of Operations for the Nine Months Ended December 31, 2021

		For the nine r	nonths ended	Year-on-year
		Dec. 31, 2021	Dec. 31, 2020	change
Con profi	solidated gross operating it	1,052.5	1,041.6	+ 10.8
	Net interest income	912.3	703.4	+ 208.8
	Net fees and commissions	96.0	97.7	(1.7)
	Net other operating income	44.1	240.4	(196.2)
	Gains (losses) on foreign exchanges	86.4	226.1	(139.7)
	Gains (losses) on Japanese government bonds, etc.	(42.5)	14.3	(56.9)
Gen expe	eral and administrative enses ^(excludes non-recurring losses)	748.5	759.1	(10.6)
	vision for general reserve possible loan losses	0.0	-	+ 0.0
Con profi	solidated net operating it	303.9	282.4	+ 21.5
Non	-recurring gains (losses)	90.5	31.4	+ 59.1
Net	ordinary income	394.5	313.9	+ 80.6
Net	income	287.6	226.3	+ 61.2

(Billions of yen)

Overview

Consolidated gross operating profit for the for the nine months ended December 31, 2021 increased by ¥10.8 billion year-onyear to ¥1,052.5 billion. Net interest income increased by ¥208.8 billion year-on-year, primarily as a result of an increase in income from foreign bond investment trusts and private equity funds. Net fees and commissions decreased by ¥1.7 billion year-onyear.

Net other operating income decreased by ¥196.2 billion year-onyear, mainly as a result of a decrease in gains on redemption of foreign bonds.

- Consolidated net operating profit increased by ¥21.5 billion yearon-year to ¥303.9 billion.
- Net income was ¥287.6 billion, a year-on-year increase of ¥61.2 billion.

() ()

(Reference (Note))	(%)		
	As of		
	Dec. 31, 2021	Dec. 31, 2020	Change
ROE (Shareholders' equity basis)	4.10	3.29	+ 0.81
OHR (Including net gains and losses on money held in trust, etc.)	65.85	71.15	(5.29)

Note: Based on the calculation method used for financial targets set forth in the (Japan Post Bank) Medium-Term Management Plan (fiscal years ending March 31, 2022 - 2026):

ROE = net income / [(shareholders' equity at beginning of period + shareholders' equity at end of period) / 2] x 100

OHR = general and administrative expenses / (net interest income, etc. + net fees and commissions) x 100 Net interest income, etc. refers to interest income after deducting interest expenses (including gains and loss on sales, etc.).

ROE and OHR are calculated based on the figures as of the period ended December 31, 2021, and do not represent the fiscal year ending March 31, 2022.

Japan Post Bank (Non-consolidated): Net Interest Income, etc.

JAPAN POST HOLDINGS

	Net Interest Income					
Do	Domestic (yen-denominated transactions) (Billions of yen)					
		For the nine r	nonths ended	Year-on-year		
		Dec. 31, 2021	Dec. 31, 2020	change		
Ne	et interest income	321.6	368.5	(46.8)		
	Interest income	356.6	417.7	(61.0)		
	Interest income on Japanese government bonds	234.0	282.6	(48.5)		
	Interest expenses	35.0	49.1	(14.1)		

Overseas (foreign currency-denominated transactions, yen-denominated transactions with non-residents of Japan) (Billions of yen)

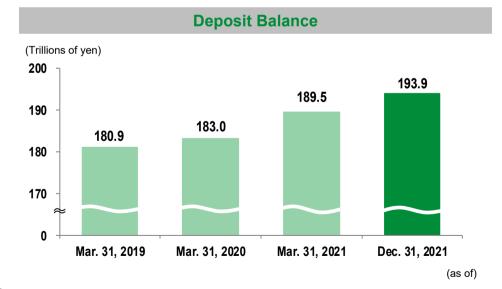
		For the nine months ended		Year-on-year
		Dec. 31, 2021	Dec. 31, 2020	change
Ne	et interest income	590.4	334.7	+ 255.6
	Interest income	782.8	534.1	+ 248.7
	Interest income on foreign securities	782.6	533.7	+ 248.9
	Interest expenses	192.4	199.3	(6.8)

T	otal			(Billions of yen)
		For the nine r Dec. 31, 2021	Year-on-year change	
N	et interest income	912.0	703.2	+ 208.7
	Interest income	1,073.0	880.6	+ 192.3
	Interest expenses	160.9	177.3	(16.3)

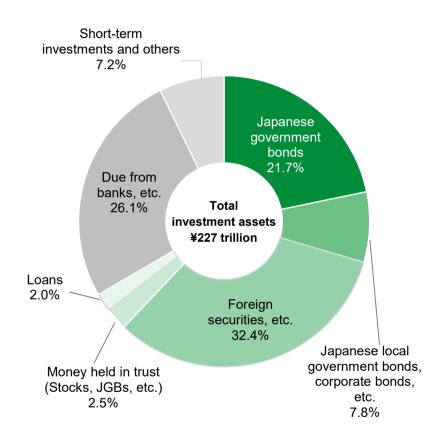
Note: For a part of interest income and expenses as well as other operating income and expenses, transactions between "domestic" and "overseas" are offset to calculate totals. As a result, the total of each account may not be equal to the combined total of "domestic" and "overseas" of each item.

Net Fees and Commissions

				(Billions of yen)
		For the nine n	Year-on-year	
		Dec. 31, 2021	Dec. 31, 2020	change
Net fees and commissions relating to		95.2	97.7	(2.5)
	Exchange and settlement transactions	63.6	63.5	+ 0.0
	ATMs	15.5	15.2	+ 0.2
	Investment trusts	10.5	11.1	(0.6)
	Others	5.5	7.6	(2.1)



Japan Post Bank (Non-consolidated): Status of Investment Assets *JAPAN POST HOLDINGS*



	As of Dec. 31, 2021	Composition ratio (%)	As of Mar. 31, 2021	Composition ratio (%)	Change
Securities	140,829.4	62.0	138,183.2	62.6	+ 2,646.1
Japanese government bonds	49,347.0	21.7	50,493.4	22.8	(1,146.4)
Japanese local government bonds, corporate bonds, etc. ^(Note 1)	17,743.1	7.8	16,522.5	7.4	+ 1,220.6
Foreign securities, etc.	73,739.2	32.4	71,167.2	32.2	+ 2,571.9
Foreign bonds	24,213.9	10.6	23,505.1	10.6	+ 708.7
Investment trusts ^(Note 2)	49,438.2	21.7	47,591.1	21.5	+ 1,847.0
Money held in trust	5,734.3	2.5	5,547.5	2.5	+ 186.7
Domestic stocks	2,059.2	0.9	2,261.7	1.0	(202.4)
Loans	4,656.4	2.0	4,691.7	2.1	(35.2)
Due from banks, etc. ^(Note 3)	59,376.8	26.1	60,667.0	27.5	(1,290.2)
Short-term investments and others ^(Note 4)	16,430.4	7.2	11,505.7	5.2	+ 4,924.6
Total investment assets	227,027.5	100.0	220,595.4	100.0	+ 6,432.1

Notes: 1. "Japanese local government bonds, corporate bonds, etc." consists of Japanese local government bonds, commercial paper, Japanese corporate bonds and Japanese stocks.

2. The major investment target in "Investment trusts" is foreign bonds.

3. "Due from banks, etc." consists of negotiable certificates of deposit, Bank of Japan deposits and monetary claims bought.

4. "Short-term investments and others" consists of call loans and receivables under resale agreements, etc.

(Billions of ven)

JAPAN POST HOLDINGS

(Billions of yen, %) For the nine months ended Year-on-vear Dec. 31, 2021 Dec. 31. 2020 change Ordinary income 4,821.0 5,127.3 (306.2)Ordinary expenses 4.550.9 4.866.4 (315.4)Ordinary profit 270.0 260.8 +9.2119.5 129.0 Net income (9.4)(Reference) Non-consolidated Financial Highlights 309.7 317.3 Core profit +7.6Net capital gains (losses) 4.2 (42.0)+46.2Non-recurring gains (losses) (52.5)(7.6)(44.9)269.0 Ordinary profit 260.0 + 8.9 Annualized premiums from new policies 34.4 22.3 + 12.0(individual insurance) As of Change Dec. 31, 2021 Mar. 31. 2021 Annualized premiums from 3,626.5 3.898.1 policies in force (271.5)(individual insurance)(Note 1) Solvency margin ratio

1.106.3

11.691.2

Results of Operations for the Nine Months Ended December 31, 2021

Ordinary profit (consolidated) increased by ¥9.2 billion vear-onvear to ¥270.0 billion, mainly due to an improvement in net capital gains (non-consolidated). Core profit (non-consolidated) increased due to an increase in positive spread, despite a decrease in insurance-related income due to factors such as fewer policies in force.

Overview

- Net capital gains (non-consolidated) are offset by the reserve for price fluctuations, so net income decreased by ¥9.4 billion yearon-year to ¥119.5 billion.
- Annualized premiums from new policies increased compared with the same period previous fiscal year for both individual insurance and medical care. (Note 3)
- Annualized premiums from policies in force for individual insurance and medical care each decreased compared with the end of the previous fiscal year. (Notes 1 and 3)
- Solvency margin ratio (consolidated), an indicator of financial soundness, amounted to 1,106.3% and real net assets (consolidated) amounted to ¥11.691.2 billion, reflecting a continuously maintained high level of financial soundness. Internal reserves, which are the sum of contingency reserve and reserve for price fluctuations, amounted to ¥2.626.3 billion.

Notes: 1. Policies in force for individual insurance include those for Postal Life Insurance Policies, which show contracts reinsured by Japan Post Insurance from the Organization for Postal Savings, Postal Life insurance and Post Office Network.

(14.9)

(390.5)

2. Figures less than ¥0.1 billion are rounded down.

3. Please refer to "Status of Insurance Policies" on page 10 for annualized premiums from new policies and policies in force for medical care

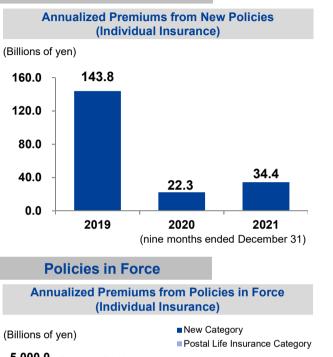
1.121.2

12.081.7

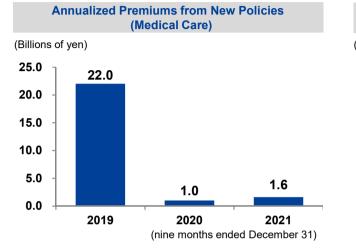
(consolidated)

Real net assets

(consolidated)

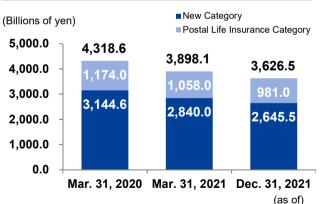


New Policies

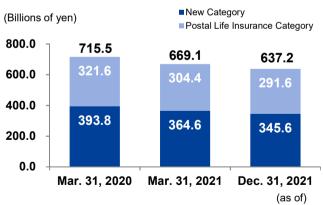


Number of New Policies (Individual Insurance) (Policies in thousands) 630 700 600 500 400 300 200 120 80 100 0 2019 2020 2021

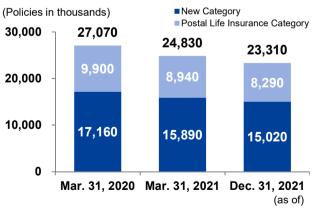
(nine months ended December 31)







Number of Policies in Force (Individual Insurance)



Notes: 1. Figures less than ¥0.1 billion are rounded down, and number of policies is rounded down to the nearest ten thousand.

2. Annualized premiums are calculated by multiplying the amount of a single premium installment payment by a multiplier determined according to the relevant payment method to arrive at a single annualized amount. For lump-sum payments, annualized premiums are calculated by dividing the total premium by the insured period.

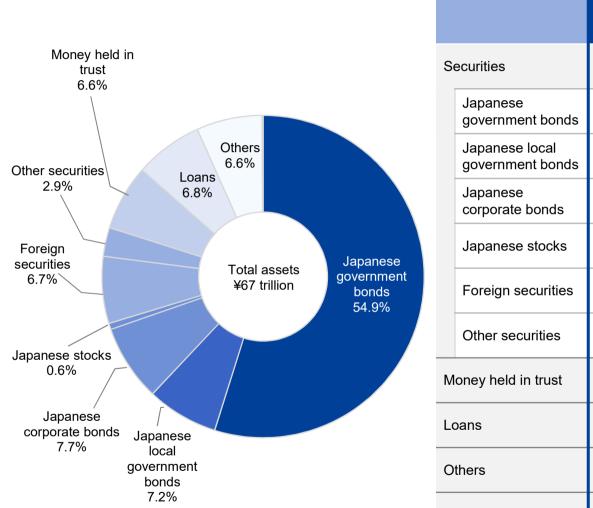
Annualized premiums for individual insurance include those for medical care. Annualized premiums for medical care are the total of those for individual insurance and individual annuity insurance.

3. "New Category" shows individual insurance policies underwritten by Japan Post Insurance. "Postal Life Insurance Category" shows Postal Life Insurance Policies reinsured by Japan Post Insurance from the Organization for Postal Savings, Postal Life Insurance and Post Office Network.



Japan Post Insurance (Consolidated): Status of Investment Assets *JAPAN POST HOLDINGS*

(Billions of yen)



As of As of Composition **Change** Mar. 31, Dec. 31, 2021 ratio (%) 2021 80.0 53,763.4 55,273.6 78.8 (1,510.1)36,906.0 54.9 (439.6)37,345.6 53.2 4,823.2 7.2 5.593.5 8.0 (770.2)7.7 5,151.6 5,325.2 7.6 (173.5)418.9 0.6 403.5 0.6 + 15.34.514.6 6.7 (117.6)4,632.3 6.6 1.948.8 2.9 2.8 (24.3)1,973.1 4.434.4 6.6 4.189.2 6.0 + 245.1 4,583.5 6.8 4,964.0 7.1 (380.5)4,431.0 6.6 5,745.9 8.2 (1,314.9)67,212.4 100.0 Total assets (2,960.5)70,172.9 100.0



Japan Post Holdings: Consolidated Financial Results Forecast for the Fiscal Year Ending March 31, 2022 See JAPAN POST HOLDINGS

Financial Results Forecast

Japan Post Insurance has revised its forecast upward, while Japan Post Holdings has left its forecast unchanged

- ✓ Japan Post Insurance has revised its forecast upward in view of higher than anticipated investment income due to an upturn in the investment environment, and an expected decrease in operating expenses.
- Japan Post Holdings has left its forecast unchanged upon a comprehensive consideration of factors including the fact that the impact of the upward revision by Japan Post Insurance is insignificant, and the fact that its other subsidiaries have left their forecasts unchanged. (Billions of yen)

Net ordinary income Net income Change Change (vs. forecast as of November 2021) (vs. forecast as of November 2021) Japan Post Holdings 920.0 480.0 (Consolidated) Japan Post Co. 135.0 80.0 (Consolidated) Japan Post Bank 485.0 350.0 (Consolidated) Japan Post Insurance 360.0 +36.0+70.0154.0 (Consolidated)

Notes: 1. The amounts of net income attributable to Japan Post Holdings, net income attributable to Japan Post Co., net income attributable to Japan Post Bank and net income attributable to Japan Post Insurance have been used for net income of Japan Post Holdings (consolidated), Japan Post Co. (consolidated), Japan Post Bank (consolidated) and Japan Post Insurance (consolidated), respectively.

2. Net income of Japan Post Holdings (consolidated) is calculated based on the ratio of equity currently held by Japan Post Holdings in Japan Post Bank (approximately 89%) and Japan Post Insurance (approximately 49.9%), etc.

Dividends Forecast

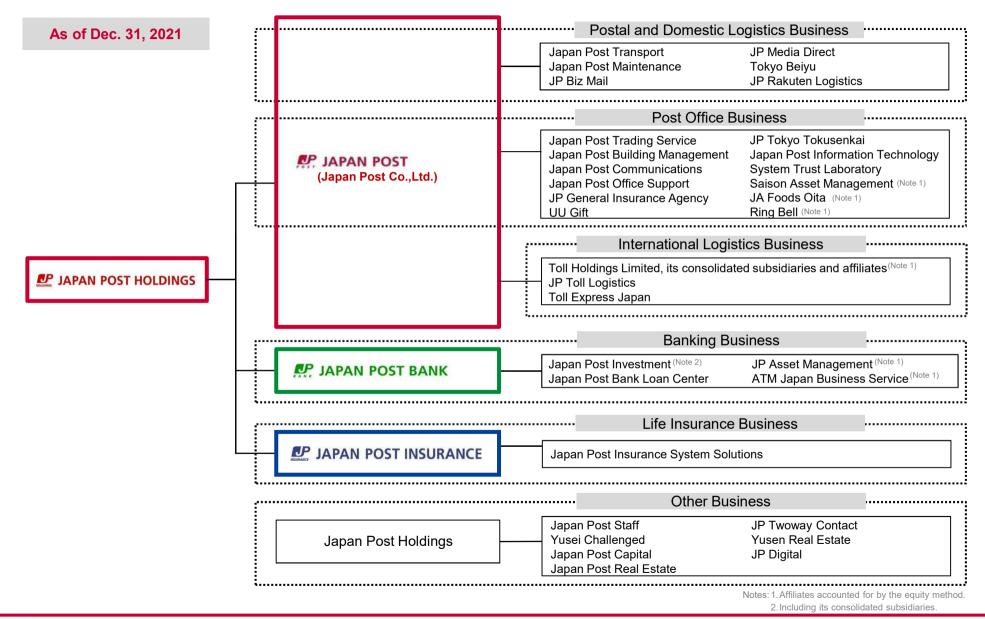
No revisions have been made to the dividends forecast.

Dividend per share	Interim dividend	Year-end dividend			
50 yen	0 yen	50 yen			

Note: In accordance with Article 11 of the Act on Japan Post Holdings Co., Ltd., payment of dividends from retained earnings or other appropriation of retained earnings (excluding disposition of loss) of Japan Post Holdings shall not be effective without the approval of the Minister for Internal Affairs and Communications.



[Appendix 1] Japan Post Holdings: Organization Chart



[Appendix 2] Japan Post Co. (Consolidated): Quarterly Consolidated Statements of Income

JAPAN POST HOLDINGS

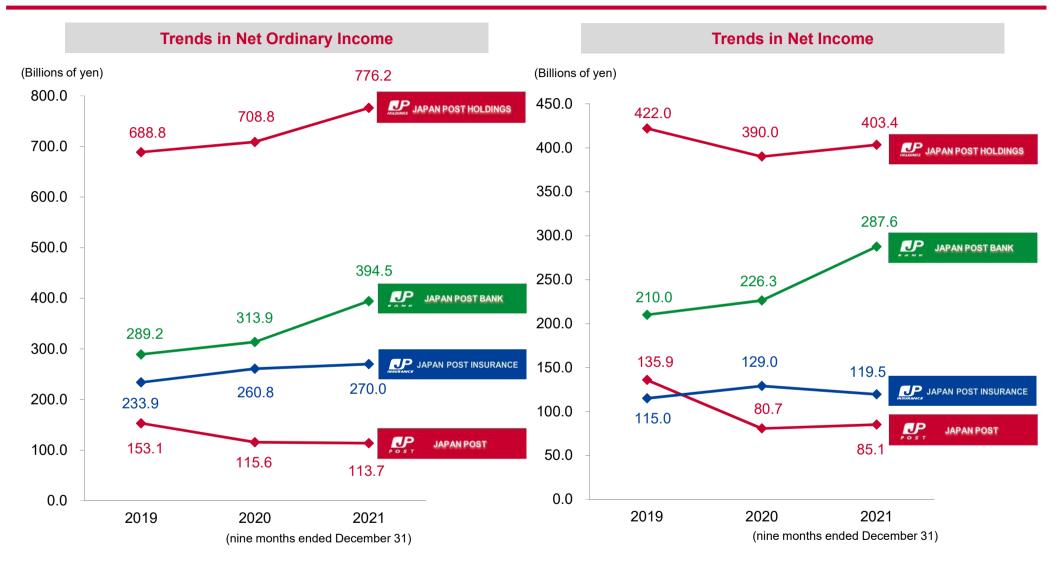
										(Billions of yen)
		For the three-month period from Apr. to Jun. 2021	For the three-month period from Apr. to Jun. 2020	Year-on-year change	For the three-month period from Jul. to Sep. 2021	For the three-month period from Jul. to Sep. 2020	Year-on-year change	For the three-month period from Oct. to Dec. 2021	For the three-month period from Oct. to Dec. 2020	Year-on-year change
	Operating income	902.2	925.8	(23.5)	883.3	919.8	(36.4)	972.8	1,057.9	(85.0)
Japan Post Co.	Operating expenses	865.3	905.3	(39.9)	881.6	922.2	(40.5)	891.9	955.4	(63.5)
(Consolidated)	Personnel expenses	559.4	561.2	(1.7)	555.0	565.3	(10.3)	555.4	575.6	(20.2)
(00110011000)	Other expenses	305.9	344.1	(38.2)	326.6	356.9	(30.2)	336.5	379.8	(43.2)
	Net operating income (loss)	36.8	20.4	+ 16.3	1.7	(2.4)	+ 4.1	80.8	102.4	(21.5)
Destal and	Operating income	488.5	490.1	(1.6)	465.5	472.5	(7.0)	569.4	590.5	(21.1)
Postal and Domestic	Operating expenses	468.1	474.7	(6.5)	478.6	481.4	(2.8)	505.3	510.2	(4.9)
Logistics	Personnel expenses	300.6	305.1	(4.5)	303.3	306.8	(3.4)	310.9	314.6	(3.7)
Business	Other expenses	167.5	169.6	(2.0)	175.2	174.5	+ 0.6	194.4	195.5	(1.1)
	Net operating income (loss)	20.3	15.4	+ 4.9	(13.1)	(8.9)	(4.2)	64.0	80.2	(16.2)
	Operating income	286.2	303.9	(17.6)	286.6	312.7	(26.0)	300.5	337.9	(37.4)
Post Office	Operating expenses	274.8	289.1	(14.3)	278.4	304.6	(26.2)	291.0	319.1	(28.0)
Business	Personnel expenses	208.4	209.6	(1.2)	207.6	209.7	(2.1)	210.0	211.5	(1.5)
	Other expenses	66.4	79.5	(13.1)	70.8	94.9	(24.1)	81.0	107.5	(26.5)
	Net operating income	11.3	14.7	(3.3)	8.2	8.0	+ 0.1	9.4	18.7	(9.3)
	Operating income	181.1	185.6	(4.4)	185.6	188.0	(2.3)	163.4	190.5	(27.0)
International	Operating expenses	174.6	193.8	(19.1)	176.7	185.9	(9.2)	156.0	185.1	(29.0)
Logistics	Personnel expenses	50.3	46.3	+ 3.9	43.9	48.6	(4.7)	34.5	49.4	(14.9)
Business	Other expenses	124.2	147.4	(23.1)	132.7	137.3	(4.5)	121.5	135.7	(14.1)
	Net operating income (loss)	6.5	(8.2)	+ 14.7	8.9	2.0	+ 6.9	7.4	5.3	+ 2.0

Note: Figures for the international logistics business for the three-month periods from July to September and from October to December were calculated by subtracting the accumulated figures in billions of yen until each previous quarter's end (translated by the average exchange rate for the corresponding period) from the accumulated figures in billions of yen until each quarter's end (translated by the average exchange rate for the corresponding period) from the accumulated figures in billions of yen until each quarter's end (translated by the average exchange rate for the corresponding period).



[Appendix 3] Trends in Net Ordinary Income and Net Income

JAPAN POST HOLDINGS



Forecasts and other forward-looking statements presented in this document are based on information that Japan Post Holdings Co., Ltd. (the "Company") is aware of at present and certain assumptions that the Company has deemed reasonable, and the Company provides no assurance that the forecasts will be achieved or with respect to any other forward-looking statements. The actual future results may vary considerably depending upon various factors, such as the impact of the spread of COVID-19, interest rate fluctuations, stock price fluctuations, foreign exchange fluctuations, asset value fluctuations, changes in the economic and financial environment, changes in the competitive environment, the occurrence of large-scale disasters, etc. and changes in laws and regulations. The Company disclaims any responsibility to update any forward-looking statements contained herein to the extent permitted by law or stock exchange rule.