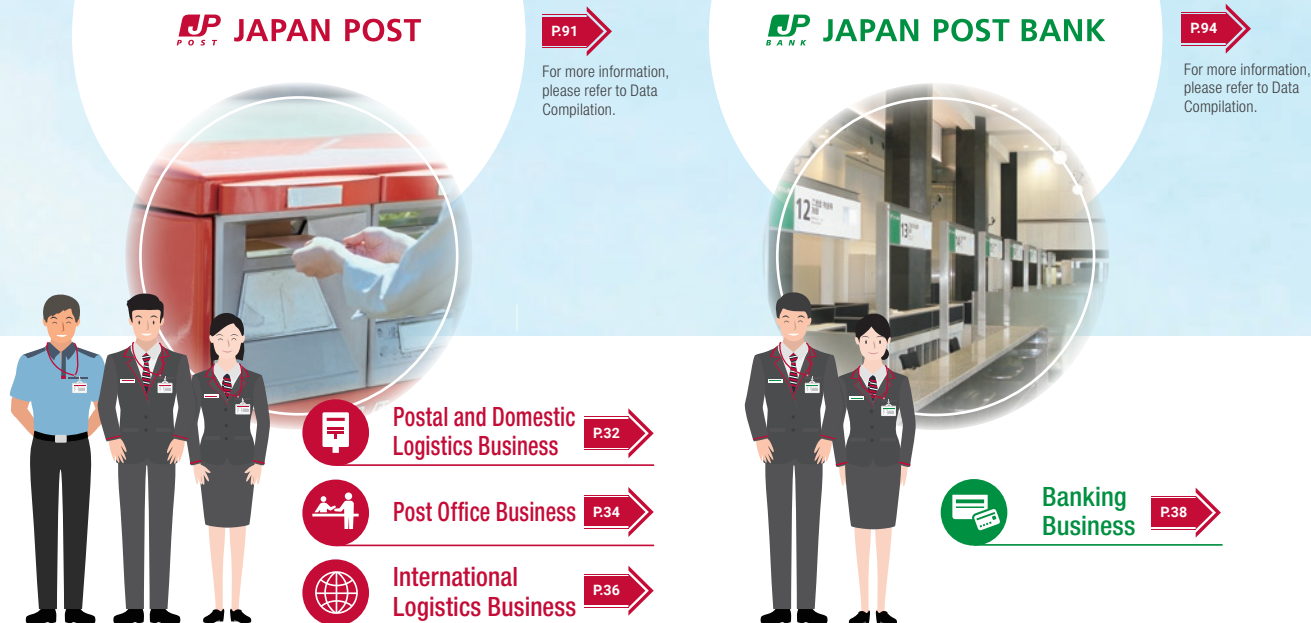


# Structure of the Japan Post Group

The Japan Post Group aims to realize a “Co-creation Platform” which is engaged in all aspects / an integral part of customers’ lives and supports customers and local communities by providing a variety of products and services mainly in its three core businesses of postal services, banking, and life insurance through its nationwide post office network.



## Putting our post office network to maximum use to support our community customers

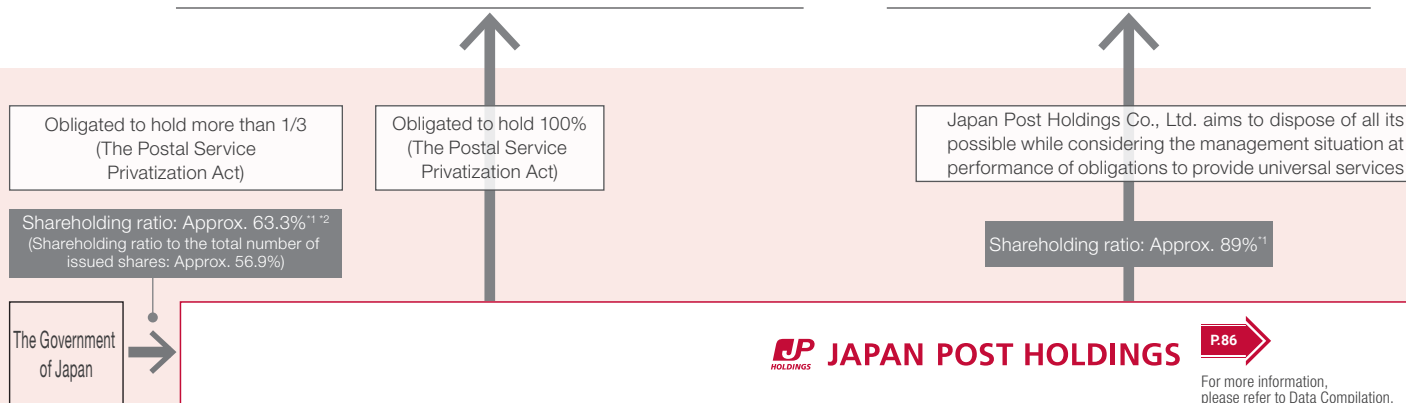
In addition to fairly providing postal services at the lowest possible rates across Japan, Japan Post Co., Ltd. uses its post offices to provide customers nationwide with banking counter operations commissioned from Japan Post Bank Co., Ltd. and insurance counter operations commissioned from Japan Post Insurance Co., Ltd.

Our network of post offices is an asset shared by the people. We will maintain that asset and leverage it to benefit the public and contribute to local communities. We will also make our post office services more convenient, and work to provide comprehensive support for the lives of customers in our communities.

## Supporting our customers’ daily lives through our banking services

Using Japan Post’s nationwide post office network, Japan Post Bank provides comprehensive financial services to a wide range of individual customers.

Our management philosophy is to become “the most accessible and trustworthy bank in Japan,” guided by the needs and expectations of our customers.




**JAPAN POST INSURANCE**

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For more information,  
please refer to Data  
Compilation.


**Life Insurance  
Business**

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## Supporting our customers' lives with peace of mind in our life insurance services

Through our post offices and directly managed Japan Post Insurance offices, we deliver the peace of mind that comes with insurance to our customers nationwide.

With “Be a trustful partner for people, always being close at hand and endeavoring to protect their well-being” as its management philosophy, Japan Post Insurance will support and continue to protect the well-being of each and every customer with the power of insurance.



## Constantly supporting customers and local communities by realizing a “Co-creation Platform”

shares in Japan Post Bank and Japan Post Insurance as soon as Japan Post Bank and Japan Post Insurance and the effects, etc., on to the Japanese public. (The Postal Service Privatization Act)

Shareholding ratio: Approx. 64.5%<sup>\*1\*</sup>

<sup>\*1</sup> Shareholding ratio to the voting shares except for treasury shares (as of March 31, 2021)

<sup>\*2</sup> The shareholding ratio became approximately 60.6% (the shareholding ratio to the total number of issued shares: approximately 60.6%) after the treasury stock acquisition and cancellation in June 2021.

<sup>\*3</sup> Japan Post Holdings sold shares in response to the acquisition of treasury stock by Japan Post Insurance in May 2021 and established a stock disposal trust in June 2021. Accordingly, our stake in Japan Post Insurance became approximately 49.9%.