

## 150th Anniversary of the Foundation of the Japan Post Group

# Returning to the founding transforming ourselves customer-oriented

MAEJIMA Hisoka, the founder of the new postal service system who is referred to as the father of Japan's modern postal service, is said to have this creed: "Do not hesitate to work behind the scenes. Always aspire yourself to bring others good."

At the occasion of the 150th anniversary of the foundation, we at the Japan Post Group affirm our commitment to returning to the spirit and becoming a corporate group which customers feel the most familiar and approachable.

MAEJIMA Hisoka, the father of Japan's modern postal service

## Our History

1871

Modern postal service was established. Issuance of postage stamps was commenced.

The new postal service between Tokyo, Kyoto, and Osaka was established and postage stamps for prepayment of postage charges were issued.

1872

The nationwide postal service network was completed.

1873

The nationwide uniform postage charge system was implemented. Issuance of postcards was commenced.



A scene of sorting mails by destination and routing for delivery from the "Mail Handling Picture Book"/1884

1875

Postal money order service and postal savings service were established.

The postal money order service was established as a new measure for remittance and, in the same year, the postal savings service was established both in Tokyo and Yokohama.

1885

The Ministry of Communications was established.



"T" was established as the mark of the Ministry of Communications.

1892

The parcel post service was launched.



1901

Red post boxes were introduced.

1908

Current outstanding balance of postal savings: 100 million yen

1911

The express mail service was launched.

1916

Postal life insurance service was established.

The service was established with the social mission of "protecting the means of fundamental livelihood of the public through simple procedures."



The first poster at the time when the postal life insurance service was established

purpose and  
into a truly  
corporate group

縁の下の力持ちに  
なることを厭うな  
人のためによかれと  
願う心を常に持てよ

前島密

1928

National Health Exercise Program (precursor of the Radio Exercise Program) was established.

The Postal Life Insurance Bureau of the Ministry of Communications created the Radio Exercise Program in an effort to maintain and improve people's health. The Ministry introduced the program in celebration of the enthronement ceremony of the Showa Emperor.



1949

The Ministry of Posts and Telecommunications was established.



A scene of mail delivery/1971

1960

Current outstanding balance of postal savings: 1 trillion yen

1971

Educational endowment insurance and special whole life insurance services were established.

1984

The nationwide online network for postal savings was completed.

1985

Current outstanding balance of postal savings: 100 trillion yen



Paperwork at the postal savings counter/1983

2001

The Postal Services Agency was established.

2003

Japan Post was established.

2007

The Japan Post Group was established.

The Japan Post Group was established following privatization and the subsequent dissolution of Japan Post. With Japan Post Holdings Co., Ltd. serving as a holding company, the Group mainly consisted of Japan Post Service Co., Ltd., Japan Post Network Co., Ltd., Japan Post Bank Co., Ltd., and Japan Post Insurance Co., Ltd.



2012

Reorganized into the current four-company structure

The Japan Post Group was reorganized from the former five-company structure into the current four-company structure after the merger of Japan Post Service and Japan Post Network into Japan Post Co., Ltd.



2015

Listed on the First Section of the Tokyo Stock Exchange

On November 4, 2015, Japan Post Holdings, Japan Post Bank, and Japan Post Insurance were simultaneously listed on the First Section of the Tokyo Stock Exchange.



2021

The commemorative logo for the 150th anniversary of the foundation of the Japan Post Group was determined.

The logo was determined upon deliberation by the project team consisting of young employees who are expected to lead the next generation. The logo will be presented in various locations including decorations in post offices throughout Japan.



郵政創業150年



## Japan Post Group Management Philosophy

Stressing the security and confidence of Japan Post Group network, the Group, as a private corporation, is demonstrating creativity and efficiency to the greatest extent possible and will provide customer-oriented services support the lives of customers in local communities and aim for the happiness of customers and employees. The Group will also pursue managerial transparency on its own, observe rules and contribute to the development of society and the region.

## Group Management Policy

1. We will duly consider our customers' lives, exercise our creativity and provide through our nationwide network a selection of products and services needed by customers in every stage of their lives.
2. We will establish effective corporate governance and compliance programs, including internal audits and internal controls.
3. We will maintain the transparency of the Group's operations through the timely and proper disclosure of information, the appropriate use of intra-group transactions and other activities.
4. We aim for the Group's sustainable growth and a mid-to-long term improvement in our corporate value.
5. We will create opportunities for all employees, business partners and the community to mutually cooperate and for each and every employee to grow.

### Company Outline

Company name:  
JAPAN POST HOLDINGS Co., Ltd.  
Head Office:  
3-1, Otemachi 2-chome, Chiyoda-ku,  
Tokyo 100-8791, Japan  
Date of establishment: January 23, 2006  
Paid-in capital: ¥3,500 billion  
Securities code: 6178  
Total number of shareholders:  
649,610  
(As of March 31, 2021)

**Date of Publication:** November 2021

### Editorial Policy

This Annual Report (hereinafter, "this Report") is created from the dual perspectives of providing financial and non-financial information pertaining to an overview of the Japan Post Group as well as its business strategies and management issues for the purpose of promoting an understanding among stakeholders of the Group's initiatives toward sustainable value creation.

This Report has been combined with the Disclosure Report.

- Reference Guideline: International Integrated Reporting Framework, International Integrated Reporting Council (IIRC) (December 2013)

### Subject of Reporting

Reporting period: April 2020–March 2021 (Part of this Report includes information after this period.)

Scope of report: Japan Post Holdings Co., Ltd. and its subsidiaries and affiliated companies

Others: In addition to this Report, please refer to the Integrated Reports of Japan Post Bank Co., Ltd. and Japan Post Insurance Co., Ltd.

Please also refer to the most recent materials disclosed by Japan Post Holdings Co., Ltd., including the Notice of Ordinary General Meeting of Shareholders (Business Report, etc.), Annual Securities Report, and Summary Report of Financial Results, for detailed information on the state of business, financial conditions, and business results of Japan Post Holdings Co., Ltd. and each company of the Japan Post Group.

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### Disclaimer with Respect to Forward-Looking Statements

This Report is a translation of the Disclosure Document (the written explanation in Japanese of the business and financial conditions of Japan Post Holdings Co., Ltd. and the Japan Post Group) that was prepared pursuant to Article 52-29 of the Banking Act and Article 271-25 of the Insurance Business Act. This Report is not prepared for the purpose of soliciting any shares or other securities of Japan Post Holdings and its subsidiaries. This Report contains forward-looking statements regarding future performance and other matters of the Japan Post Group and each company of the Japan Post Group.

These forward-looking statements do not constitute guarantees of future performance and are subject to risks and uncertainties. Therefore, these statements are subject to the impact of a wide range of future risk factors that include changes in preconditions concerning the business environment, economic circumstances and economic trends, changes in laws and regulations, the occurrence of large-scale disasters, changes in the value of assets held, reputation and rumor risk, and other risks. Accordingly, it should be noted that actual business results and other matters could differ from the details contained in this Report.

Figures and percentages shown in this Report have been rounded off, except for financial numbers in the accounting statements, etc., that have been truncated without rounding. As a consequence, sums of figures may not match the totals presented. Figures and percentages, with exceptions as specifically indicated, are as of March 31, 2021.

### Publications and Their Positioning

