

Initiatives for Transportation Safety

Basic Approach to Transportation Safety

Top management at Japan Post Co., Ltd. views the assurance of health and safety as fundamental to business management, so we are working together to realize a safe environment where employees can work with peace of mind.

We have set four basic policies regarding health and safety, namely “maintenance, reform, and improvement of health and safety management,” “compliance with laws and company regulations,” “strengthening of measures to ensure health and safety during collection and distribution, sales activities, and other work done at post offices,” and “educating all employees on ensuring health and safety, while evaluating and improving on the results.”

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Safety education for employees who drive vehicles

We are raising hazard awareness by implementing hazard prediction training (SKYT), which teaches drivers to visualize latent hazards by viewing photos of intersections and roads they will use daily prior to departing from post offices.

Depending on the vehicle driven, we provide training for staff of two-wheeled vehicles, in which they must drive in a straight line on top of a board with a constant width to enable drivers to gain a sense of balance matching their payloads. For four-wheeled vehicles, we provide training, in which staff must drive between and stop within two lines the width of the vehicle to give staff a feel for the vehicle.

On a regular basis, employee instructors also accompany two-wheeled vehicles from behind or ride along in the passenger seat of four-wheeled vehicles to confirm the state of vehicle driving and provide guidance. Moreover, four-wheeled vehicles are equipped with drive recorders that have accelerometers, and instruction is provided to prevent accidents by using data obtained during driving.



Daily training

Safe driving instructors

Japan Post stations safe driving instructors who are responsible for teaching safe driving techniques at post offices that conduct delivery and collection work. We hold the “Safe Driving Contest” in which instructors compete in advanced driving skills, knowledge, and leadership for two-wheeled and four-wheeled vehicles. (In the fiscal year ended March 31, 2020, 61 instructors participated in the four-wheeled vehicle contest. The motorcycle contest was cancelled due to the COVID-19 pandemic.)



An instructor conducts a pre-service inspection of a vehicle (checking tires, etc.) during a Safe Driving Contest.

Transportation safety record

Goal	Number of serious accidents: 0
Actual	For the fiscal year ended March 31, 2018: 2 (1 fatal accident, 1 vehicle failure) For the fiscal year ended March 31, 2019: 1 (1 health-caused accident) For the fiscal year ended March 31, 2020: 0