

In response to the constantly increasing advancement and sophistication of cyber attacks, the Japan Post Group has recognized the threat of cyber attacks as a serious risk, and has developed a system to deal with cyber attacks. We are working to safeguard and manage important information from damage such as information leaks and loss caused by cyber attacks.

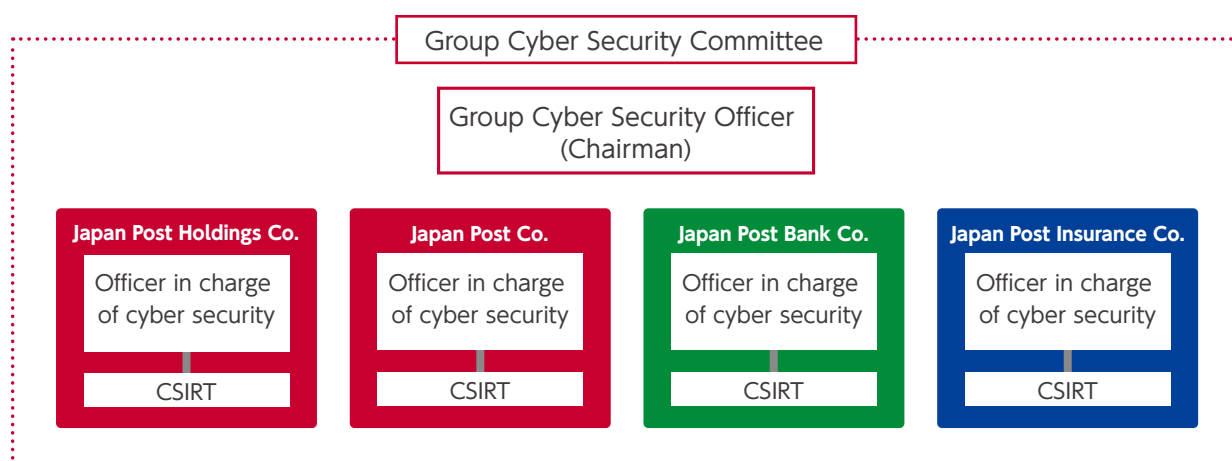
### Group Cyber Security System

Under governance of the holding company Japan Post Holdings Co., we have developed a cyber security management system for Japan Post Group.

We have established a Group Cyber Security Committee consisting of executives in charge of cyber security from the four main Group companies of Japan Post Group. This committee develops Group cyber

security strategy, and works to track and evaluate the status of cyber security measures in Group companies.

In our system, executives in charge of cyber security at Japan Post Holdings Co. oversee Group governance related to cyber security. They regularly report on the status of cyber security efforts to management.



### Efforts for Cyber Security Measures by Japan Post Holdings Co.

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|--------------------------|---|
| Defense in Depth         | In order to reduce the risk of malware attacks from outside the company and unauthorized transfer of information from inside the company, we have introduced multiple detection and defense mechanisms against unauthorized access and unauthorized programs, and are implementing multi-level countermeasures (defense in depth). The effectiveness of defense is regularly evaluated by a third party.  |
| Incident Response System | <p>We have developed an incident response system centered on CSIRT, so that when a cyber attack occurs, we can quickly find the cause and minimize the damage, and at the same time report it to management quickly.</p> <p>We are conducting response training for security incidents on a regular basis, and checking whether our incident response system is functioning effectively, while also working to improve the incident response capabilities of CSIRT staff and other employees.</p> |
| Education / Training     | We conduct cyber security education and training for executives and employees, and are working to improve security awareness among executives and employees.  |
| External Collaboration   | We collaborate with external organizations such as JPCERT/CC, the Nippon CSIRT Association and the Tokyo Metropolitan Police Department in order to share attack information and countermeasure trends, and strive to respond quickly to increasingly sophisticated cyber attacks.  |