Initiatives for Transportation Safety

Basic Approach

Top management at Japan Post Co. views the assurance of health and safety as fundamental to business management, so we are working together to realize a safe environment where employees can work with peace of mind.

Specifically, we are working on “maintenance, reform and improvement of health and safety management,” “compliance with laws and company regulations,” “strengthening of measures to ensure health and safety during collection and distribution, sales activities and other work done at post offices,” and “educating all employees on ensuring health and safety, while evaluating and improving on the results.”

Initiatives

General Initiatives

In order to improve hazard awareness, employees undergo several types of daily training before engaging in delivery and collection work every day. This includes hazard prediction training (SKYT), which teaches them to visualize latent hazards by viewing photos of delivery environments. Additionally, staff on two-wheeled vehicles must ride on a narrow elevated platform for a certain length of time, and for four-wheeled vehicles they must drive without drifting outside the designated boundary lines and then make a complete stop just before the stop line.

Regular safety education is also conducted at least once a year, with instructors accompanying delivery and collection staff outside of the post office to check their driving skills and provide guidance.

Safe Driving Instruction Leaders

Japan Post Co. stations safe driving instructors who are responsible for teaching safe driving techniques at post offices that conduct delivery and collection work.

The “Safe Driving Instruction Leader Contest” is held to further hone their skills. Instructors compete to see who has the most expert knowledge of advanced driving skills on two-wheeled and four-wheeled vehicles. (62 instructors competed in two-wheeled and four-wheeled vehicle contests for a total of 124 participants in the year ended March 31, 2018.)

Number of Serious Accidents

<table>
<thead>
<tr>
<th>Goal: 0</th>
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<td>Actual for the year ended March 31, 2018: 2 (1 fatal accident, 1 vehicle failure)</td>
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Sponsoring the Tokyo 2020 Olympic and Paralympic Games

Japan Post Co. is supporting the Tokyo 2020 Olympic and Paralympic Games after concluding the “Tokyo 2020 Official Partner (Postal Services)” Agreement as part of the Tokyo 2020 Sponsorship Programme with the Tokyo Organising Committee of the Olympic and Paralympic Games.

We will continue to contribute to the success of the Tokyo 2020 Games and the activities of participating Japanese athletes.

PyeongChang 2018 Winter Games — Official Commemorative Stamps of Japanese Medalists

Two days after medal ceremonies were held for Japanese athletes at the PyeongChang 2018 Olympic and Paralympic Winter Games held from February to March 2018, we launched these commemorative stamps for the medal-winning athletes (PyeongChang 2018 Winter Games — Official Commemorative Stamps of Japanese Medalists) at 10 central post offices across Japan, which were well received by the public.

We released a total of 23 commemorative stamps, 13 for the Olympic Games and 10 for the Paralympic Games.

Cooperation with the “Tokyo 2020 Medal Project: Towards an Innovative Future for All”

Japan Post Co. endorses the “Tokyo 2020 Medal Project: Towards an Innovative Future for All” conducted by the Tokyo Organising Committee of the Olympic and Paralympic Games. In September 2017, we provided approximately 30,000 mobile phones that were to be replaced at post offices across Japan to the Tokyo 2020 Games as their first sponsor.

Since March 2018, we have set up used mobile phone collection boxes at approximately 3,000 post offices nationwide and been calling for customer cooperation to donate their used mobile phones.